The Public Safety Group

Communications Center Liability, 2nd Edition

We live in a litigious society and the threat of a lawsuit involving communications professionals is real. Liability issues in the communications center have become a major issue. It is important for all members of the communications center to learn skills to reduce liability.

PREREQUISITES:

Public Safety Communications Experience

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:
- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to reduce your liability risk.
- Certificate of Completion from the **Public Safety Group** awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Liability Basics
The Elements of a Lawsuit
Common Legal Terms
The Basics of the Court System
Case Studies

Week 2: Liability Exposure
How to Reduce Your Liability
Liability for the Trainer
Federal Laws You Need to be Aware Of
Courtroom Testimony

Week 3: What Now?
    How to Reduce Agency Liability Exposure
    Five Common Reasons for Lawsuits
    Additional Case Studies
    Lessons Learned

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

$270.00 – includes all course materials

Register Online at www.pei-911.com

Register 4 or more students and receive a 10% discount!

2025 COURSE DATES
January 20, 2025 – February 9, 2025
March 17, 2025 – April 6, 2025
May 19, 2025 – June 8, 2025
July 21, 2025 – August 10, 2025
September 15, 2025 – October 5, 2025
November 10, 2025 – November 30, 2025